

## Press Release

### *More than 15,000 training hours delivered*

#### **Khidmah Training Centre Enhances Skills of Over 2,500 Staff in First Year of Operation**

**Abu Dhabi, 27 September 2020** – Khidmah, one of the region’s leading facilities management companies, has successfully trained and upskilled more than 2,500 new and existing employees during the course of the last twelve months. The trainings have been conducted by the company’s dedicated Khidmah Training Centre, inaugurated in September last year, and delivered more than 15,000 training hours across multiple Hard and Soft Facilities Management services.

Maher Al-Aghbar, Executive Director at Khidmah, said, “We at Khidmah have always believed that continuous training and development of our people is critical to our success and ability to achieve excellence in service delivery. Our dedicated state-of-the-art training facility in Abu Dhabi has enabled us to remain at the forefront of the facilities management industry and ensure our technical staff are well-equipped with the knowledge and skills to ensure service excellence while protecting the health and safety of residents in our managed communities.”

Al-Aghbar added, “The Khidmah Training Centre has expanded its courses and trainings throughout the year to adjust to market dynamics and add value to our service offering including disinfection and sanitisation services, which have witnessed a significant rise in demand.”

Al-Aghbar concluded by stating, “As an organization that currently provides its services to more than 80 large-scale projects across the UAE, we have a huge responsibility to only deliver the best. The Khidmah Training Centre is helping us continue our growth journey and contribute to the FM sector in the UAE and the region.”

The Khidmah Training Centre is led by certified trainers who deliver training courses and certifications to Khidmah staff including The British Institute of Cleaning Science certification (BICSc).

The Khidmah Training Centre is divided into zones that replicate real-life work scenarios that focus on different Hard and Soft FM disciplines including mechanical, electrical and plumbing services, cleaning, maintenance, and customer service skills among others. The Khidmah Training Centre was also during the last period training staff on the proper use of disinfection and sanitisation materials considering increased demand for such professional services.

Khidmah provides an integrated facilities management offering that deploys cost-effective and innovative solutions to improve the quality of services, drive cost efficiencies and minimize the environmental footprint of its clients. The company provides its solutions to clients of all sizes in the UAE and the region across different sectors including residential, commercial, retail, government, education and hospitality.

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**About Khidmah:**

Khidmah, with over a decade of experience and over 80 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, retail or commercial properties in the UAE and the region. From integrated facility management, landscaping and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budgets.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency and minimize environmental footprint.

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