

## Press Release

### **Khidmah Training Centre Marks Two Years of Operation and Introduces Mobile Training Facility**

- *Nearly 25,000 hours of training completed in its second year of operation*
- *Converted 59-seater training bus has been divided into two theoretical and practical training zones*

**Abu Dhabi, 25 October 2021** – Khidmah, one of the region's leading facilities management and home maintenance companies, has launched a mobile training vehicle to mark two years of operating its dedicated training facility, the Khidmah Training Centre. The customised bus will provide technical staff in different locations essential on-site training around multiple hard FM skills.

In its second year of operation, the Khidmah Training Centre has successfully delivered over 25,000 training hours to more than 2,500 new and existing employees, representing a 66% increase compared to the same period last year.

The mobile training centre is a converted 59-seater bus that's been divided into two zones for theoretical and practical training with a capacity to train up to nine employees simultaneously. Training will be provided by a Hard Service Licensed Trainer and will focus on providing multiple hard FM skill trainings including Heating, Ventilation and Air-Conditioning (HVAC), Mechanical, Electrical and Plumbing (MEP), civil services as well as basic customer service.

Abdellatif Sfaxi, CEO at Khidmah, said, "Our employees are our most valuable asset and are key drivers in our growth path. Investing in our people and ensuring they have all that they need to flourish is a key component of Khidmah's sustainability strategy. We are committed to empowering our technical staff to provide great service to our clients while being competitive in a continuously developing and changing industry."



Maher Al-Aghbar, Chief Operations Officer at Khidmah, said, “The Khidmah Training Centre has had a big impact on our business and completing over 40,000 training hours in two years is a major milestone.”

Al Aghbar added, “Having our on-site staff travel to the dedicated Khidmah Training Centre may not always be feasible given the nature of our business. Despite this challenge, we believe that every member of our team needs to be well-equipped with the knowledge and skills they need to offer quality service and remain competitive. The new mobile training unit will be a game changer and will help us ensure that every technical staff will receive the training they need, no matter where they are.”

Recently, Khidmah was recognised with the Sheikh Khalifa Appreciation Award in the services sector and was awarded with the “Excellence in Training” award during the Middle East Cleaning, Hygiene, and Facilities (MECHF) Awards 2021 in April.

The Khidmah Training Centre was launched in 2019 to deliver training programmes that provide both soft skills and hard skills to technical staff to improve their skillset and familiarise them with new technologies and industry trends. The Centre also supports staff in adapting to the most affordable and efficient technologies on the market.

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#### **About Khidmah:**

Khidmah, with over a decade of experience and over 80 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, commercial, retail, government, education, and hospitality properties in the UAE and the region. From integrated facilities management, landscaping, and cleaning to home maintenance, pest control, handyman services, energy



management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budget.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency and minimise environmental footprint.

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