

Press Release

Khidmah Records 9 Million Safe Man Hours in 2022

Abu Dhabi, 6 March 2023 – Khidmah, one of the region's leading integrated facilities management and maintenance companies, has reached a major milestone by recording 9 million Safe Man-Hours in the last 12 months, including 3.5 million safe hours achieved in the summer season.

“Despite the challenging nature of our industry and the many hazards we face, Khidmah has been able to preserve its record and celebrate another safety milestone, demonstrating the success of our people-first strategy while providing our clients with the company's award-winning services,” said Abdellatif Sfaxi, CEO at Khidmah.

“As a company, we consistently adhere to best practices in health and safety, and we ensure that our staff have the knowledge and skills required to safely and effectively carry out their jobs and incorporate these standards into their daily lives,” added Sfaxi.

Throughout the years, Khidmah continued to offer its employees numerous training, development and awareness programmes, including how to work at heights and stay safe, how to address and report hazards, how to work safely in the summer, how to operate machines and building maintenance units (BMUs) safely, the safe operation of mobile elevated working platform (MEWP) operations, and chemical safety management among others.

Most recently, Khidmah launched a number of new safety initiatives including the Ladder Safety Programme, which focuses on improving employee competency when using ladders, and enhanced Lock Out Tag Out (LOTO) practices centring on the proper application and



implementation of electrical safety procedures. Furthermore, the company successfully executed ten emergency drills with the relevant authorities in full compliance.

Khidmah is accredited with the globally recognised ISO 45001:2018 for Occupational Health and Safety, ISO 14001:2015 for Environmental Management, and ISO 22301 for Business Continuity Management. The company was also named Great Place to Work (GPTW) in the UAE and placed among the top 50 best workplaces in the nation.

Khidmah currently has over 4,000 employees and provides services to more than 90 projects in the UAE and Saudi Arabia. The company focuses on providing integrated facilities management services and home maintenance solutions to clients of all sizes across different sectors including residential, commercial, retail, government, education, and hospitality. Through providing cost-effective solutions, Khidmah delivers innovative solutions that are continually optimised to meet clients' changing requirements and budgets.

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About Khidmah:

Khidmah, with over a decade of experience and over 90 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, commercial, retail, government, education, and hospitality properties in the UAE and the region. From integrated facilities management, landscaping, and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budget.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency and minimise environmental footprint.

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