

## Press Release

### **Khidmah Contracts Value Increases by 430% in 12-month period**

**Abu Dhabi, 15 March 2023** - Khidmah, one of the region's leading Facilities Management companies, has secured over 50 new contracts in 2022, reflecting an astounding growth of 430% in value.

The contracts encompass a variety of Facilities Management offerings across UAE and Saudi Arabia, including Total Facilities Management, Hard Services, Cleaning and Hospitality, as well as Lifeguard Services for clients in various industries, including residential, commercial, retail, government, education, defence, industrial, leisure and tourism.

Abdellatif Sfaxi, Chief Executive Officer at Khidmah, said, "In 2022, we were able to demonstrate our ability to deliver on Khidmah's growth ambitions and strategy. Securing new multi-million-dirham contracts in one year highlights our clients' confidence in Khidmah's expertise to support the functionality, safety, and sustainability of their built environments of various sizes and across many industries, retaining more than 90% of its existing contracts."

Sfaxi added, "Balancing between competitive pricing, great service, and bringing tangible value to our clients by using our knowledge and technological know-how continues to remain one of our greatest strengths, further reinforcing our market leadership."

During the last 12 months, Khidmah has been contracted to provide Total Facilities Management services to Department of Education and Knowledge schools, Mirfa Bay by Modon Properties, multiple projects under Aldar Retail such as World Trade Centre Abu Dhabi, Yas Mall, Al Jimi Mall as well as Earth UAE, a subsidiary in the Platforms & Systems cluster of EDGE Group.

Khidmah has also been appointed to provide Hard FM services to King Salman Energy Park, the new industrial eco-system developed in Saudi Arabia under Energy City Development Company ("ECDC").

Furthermore, the company also retained its contract for Dubai Municipality, and Miral Asset Management LLC to provide Lifeguard services, and FM services, respectively.

Over the years, Khidmah had focused on driving its growth and expansion strategy forward, which saw the company significantly expand its footprint, capabilities, and service proposition. As part of this journey, in December 2022, Khidmah announced the acquisition of green building enabler Pactive Sustainable Solutions and Mace Macro Technical Services, Mace Group's UAE headquartered Hard Facilities Management entity.

-ENDS-

**About Khidmah:**

Khidmah, with over a decade of experience and over 100 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, commercial, retail, government, education, and hospitality properties in the UAE and the region. From integrated facilities management, landscaping, and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budget.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency, and minimise environmental footprint.

**For more information, please contact:**

Mr. Oualid El Meriague

Senior Public Relations & Communications Specialist

Email: [o.elmeriague@khidmah.com](mailto:o.elmeriague@khidmah.com)

Tel: +971 55 600 9436